Hurst Police Department

ANNUAL REPORT 2018

www.hursttx.gov

"Excellence Through Teamwork"





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Message from the Chief of Police



Honorable Mayor, Members of the Council and Citizens of Hurst,

I am pleased to provide you with the 2018 Hurst Police Department Annual Report. I hope you continue to find this report a beneficial resource of our organization, activities, and accomplishments.

2018 was without a doubt a busy yet successful year for the department. The department's continued success is a tribute to the men, women, and volunteers of our organization and the great service they provide to the citizens and the community.

Our main highlight from 2018 was receiving our 9th CALEA Accreditation Award.

Our objective at the Hurst Police Department is to continue to police smarter and to make the most of our resources to deliver the best service possible. On behalf of the entire Hurst Police Department, I want to thank you for your continued support. Please feel free to call me with any questions or concerns you may have.

Steve Niekamp
Chief of Police

Mission & History

Mission

The mission of the Hurst Police Department is to provide exceptional service to its citizens and employees through a problem-solving approach, emphasizing a commitment to Excellence Through Teamwork.



History

The City of Hurst was named after William Letchworth "Uncle Billy" Hurst in 1909.

The Hurst Police Department (PD) is a nationally accredited law enforcement agency that was established in the 1950's. It is a fully functioning PD providing law enforcement services to the citizens, businesses, and visitors. The PD has a total of 75 sworn officers serving in varying functions. These functions include Patrol, Traffic, Criminal Investigations and Community Services.

The officers serve in varying capacities, such as responding to and self-generating calls for service, conducting traffic stops, executing arrests, and conducting Commercial Motor Vehicle inspections. Additionally, the Hurst PD serves the community through several different programs aimed at improving the quality of life within the city.

Since the incorporation of the City of Hurst, in the 1950's, the Police Department has been a steadily growing and full service department led by only six distinguished and respected Chiefs of Police. Those Chiefs include:

Joe Watson, 1952-1985 Charlie Hogue, 1985-1987 Keith Rippy, 1988-1990 Tim Wallace, 1990-2008 Steve Moore, 2008-2018 Steve Niekamp, 2018-current



City Council

Hurst has a city council that is dedicated and works hard for its citizens. The council has adopted a strategic planning process that sets Hurst apart from most cities in Texas.



Henry Wilson Mayor (Place 3)



David Booe Mayor Pro Tem (Place 1)



Larry Kitchens Place 2



Cathy Thompson Place 4



Bill McLendon Place 5



Jon McKenzie Place 6



Cindy Shepard Place 7

Nationally Accredited

The Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA®).

The Gold Standard in Public Safety.

(CALEA®), was created in 1979 as a credentialing authority through the joint efforts of law enforcement's major executive associations. The CALEA Accreditation program seals are reserved for use by those public safety agencies that have demonstrated compliance with CALEA Standards and have been awarded CALEA Accreditation by the Commission.





Accreditation History

The accreditation process was originally developed to address what was seen as a need to enhance law enforcement as a profession and to improve law enforcement practices.

It provides a process to systematically conduct an internal review and assessment of the agency's policies and procedures, and make adjustments wherever necessary to meet a body of internationally accepted standards. The standards, upon which the Law Enforcement Accreditation Program are based, reflect the current thinking and experience of law enforcement practitioners and researchers. The program provides agencies a method to voluntarily demonstrate their commitment to excellence in law enforcement.

- 1990-Initial CALEA® Accreditation and became the 10th agency in Texas and 148th accredited agency in the nation
- 2 1995-Second CALEA® Accreditation was achieved under the CALEA® "Third Edition" Standards
- 2000-Third CALEA® Accreditation was attained under the CALEA® "Fourth Edition" Standards
- 2003-Fourth CALEA® Accreditation Award confirmed accreditation was deeply engrained in the department.
- 2006-Fifth CALEA® Accreditation with a "Meritorious" award for continuous accreditation for 15 years.
- 6 2009-Sixth CALEA® Accreditation with a "Meritorious" award.
- 2012-Seventh CALEA® Accreditation was awarded through a "Gold Standard Assessement" which allowed more interaction between the assessment team, agency personnel, city leaders, and the community.
- 8 2015-Eighth CALEA® Accreditation with "Excellence" which recognizes agencies for the effective use of accreditation for enhanced public safety services.
- 2018-Ninth CALEA® Advanced Accreditation in Law Enforcement with "Excellence" and "Meritorious".



Professional Standards

The Professional Standards Unit is an integral component in ensuring the Hurst Police Department delivers exceptional service to its citizens. There are three areas in the unit, each focusing on Recruitment and Hiring, In-service Training, or Internal Affairs.

What to expect when you make a formal complaint?

1. Formal Complaint

The case is assigned an Internal Affairs Control #

2. Investigation

Be assured the confidentiality of the investigation and records will be maintained

3. Timely Completion

You may be asked to provide a detailed statement of the incident for a thorough and timely investigation

4. Disposition

You will be notified of the final disposition of the complaint



In-Service Training hours

+15% increase

12,644 In-service training hours

5,042 Field training hours

17,686 Total Taining Hours

In 2018, there were 43 total complaints, 4 were formal complaints.

23 were sustained 2 were not sustained 14 were unfounded 4 were exonerated

There were 3 allegations of biased-based policing, a traffic stop and two field contacts. All three were unfounded.



Recruitment

The Hurst Police Department offers quality benefits to quality individuals. The department provides uniforms and equipment to sworn personnel.

The City of Hurst is an Equal Opportunity Employer

\$77,896	Regular annual salary \$71,136 probationary salary
TMRS Retirement	2-1 Matching 14% City of Hurst/ 7% Employee
10 paid holidays	In addition to 15 sick days per year
15 vacation days	15 vacation days (years 1-9) and 20 vacations days (years 10+)
TCOLE Certification Pay	\$40 per month for intermediate \$60 per month for advanced \$80 per month for master

For more information please visit: hursttx.gov/openpositions







Qualifications

Citizenship: Must be a legal U.S. citizen

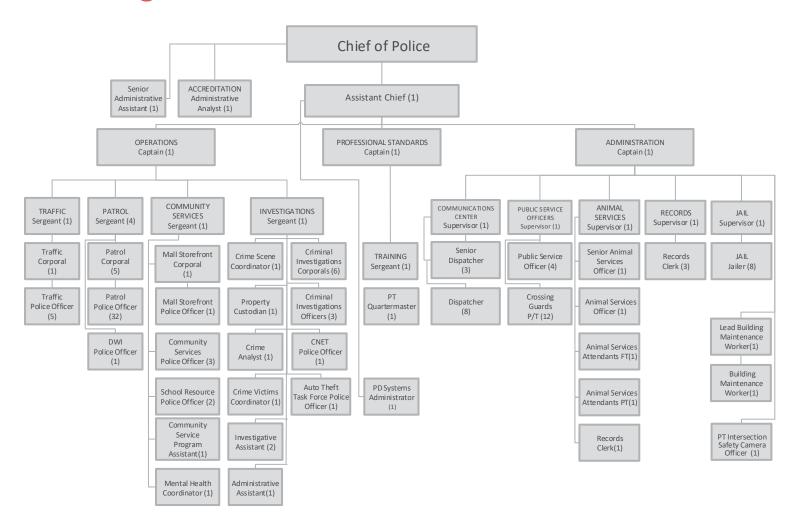
Age: Minimum 21 years old at the time of testing and maximum less than 45 years of age at hire date

Physical Requirements: Vision correctable to 20/20; free of color blindness; general good health and normal hearing

Character: Good moral character, stable employment and valid drivers license

Education: 60 college hours from an accredited college or university with at least 2.0 G.P.A.

Organizational Chart



Budget

Budget Expenditures 2018	General Fund	Crime Control
Personnel Services	\$9,569,224	\$2,440,661
Materials & Supplies	\$173,381	\$57,137
Maintenance	\$76,831	\$44,216
Sundry Charges	\$318,065	\$2,083,464
Internal Services	\$558,269	\$588,713
Capital Outlay	\$0	\$243,713
TOTAL	\$10,695,770	\$5,457,905



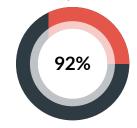
Citizen Survey

A documented survey of citizen attitudes and opinions was conducted in 2018 for citizens to rate their satisfaction of the Hurst Police Department. The survey was administered through Survey Monkey and was available to Hurst citizens online.

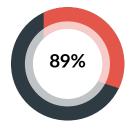
Citizens responses

86% responded with Do you feel confident in the Hurst Police Department's strongly agree or agree ability to prevent crime? 81% responded with The Hurst Police Department's strongly agree or agree employee was courteous. 85% responded with How safe do you feel living in very safe or safe Hurst? 79% responded with How would you rate police excellent or good visibilty? 75% responded with How safe and secure do you very safe or safe feel in the shopping areas? 77% responded with The Hurst Police Department's strongly agree or agree employee was helpful. 88% responded with The Hurst Police Department's employee displayed positive strongly agree or agree

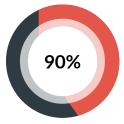
Overall satisfaction with the performance of the Police Department



Feel confident in the department's ability to apprehend criminals



Feel confident in the employee's competency





attitudes and behaviors towards the public.

Police Records

Records is responsible for processing, reproducing, and filing of all police reports. Hours are Monday - Friday 6 a.m. to 5 p.m. except for on approved holidays.

Alarm Information Services

On September 12, 2017, the Hurst City Council approved to amend and replace Hurst Ordinance, Chapter 12, Article VI (Alarm Permits) to include residential locations requiring residential permits for alarm systems.

Effective September 12, 2017, any resident who does not have a permit for their home alarm system within ninety days of being notified in writing by the alarm administrator, could be fined up to \$500. New alarms must be permitted within 30 days of installation. Each year, false alarms cost the city and its citizens thousands of dollars and take police officers away from actual emergencies.

To lessen the financial impact of unnecessary emergency responses to false alarms, the City of Hurst adopted an alarm ordinance and program. The alarm ordinance establishes business and residential alarm code requirements. The ordinance requires business and residential alarm users to register their alarm system with the city by paying an annual permit fee. For billing questions, please call (855) 664-4526.

You may complete the alarm permit application process online. Alarm payments will not be accepted at the police department.

You may print the alarm permit, fill it out and return it to:

PO Box 207226 Dallas, Texas 75320-7226

Annual Alarm Fees:

Business \$75 Resident non- senior \$25 Senior resident \$10

Visit alarm website: www.crywolfservices.com/hursttx.gov



Crime Statistics by District

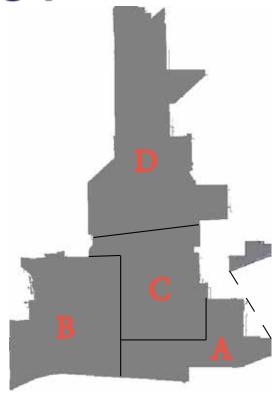
Part 1 Crimes are reported to the FBI



A violent crime occurred every 92 hours. Violent crimes include murder, sexual assault, robbery, and aggravated assault.



A property crime occurred every 6 hours. Property crimes include burglary, larceny/theft, and motor vehicle theft.



Part I Crimes	District A	District B	District C	District D	Totals
Murder	1	0	0	0	1
Sexual Assault	9	5	10	6	30
Robbery	8	10	9	5	32
Agg. Assault	5	15	7	5	32
Burglary	19	36	24	21	100
Theft	127	540	354	254	1,275
Motor Vehicle Theft	14	18	9	5	46

Crime Victims Assistance Services

The Victim Assistance Program provides assistance to crime victims and their families. Services provided include crisis counseling/ short-term counseling; criminal justice support by providing information on the criminal justice system and the status of their case; information and referral to local social service providers.

For assistance, contact the Crime Victim Coordinator: Jessica Burke at 817-788-7197

Services also include notification and assistance in filing for Crime Victims' Compensation, Advocacy with evidence return; Training to law enforcement, community groups and other agencies.

493 victims were served in Hurst in 2018.

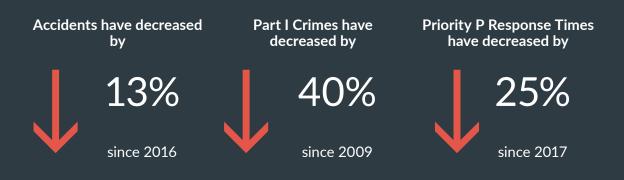
Police Statistics

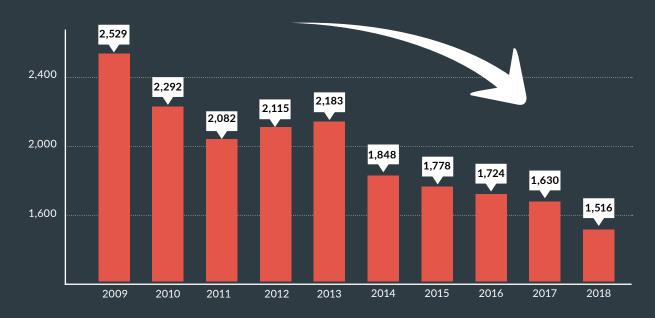
PATROL OPERATIONS DATA	2018	2017	2016
Calls For Service	50,875	54,118	57,840
Citations Issued	11,900	14,919	15,122
Offense Reports	5,010	5,284	5,542
Adult Arrests	2,343	2,568	2,662
COMPLAINTS			
Formal	4	9	1
Informal	39	52	66
UNIFORM CRIME REPORTING Part I Crimes			
Murder	1	0	1
Sexual Assault	30	28	17
Robbery	32	41	39
Aggravated Assault	32	18	39
Burglary	100	148	156
Theft	1,275	1,327	1,403
Motor Vehicle Theft	46	68	69
Total	1,516	1,630	1,724
Traffic & Patrol Response			
Accidents	949	951	1,098
Priority P Response Times	5:07	5:40	4:49
Day with highest call volume	Thursday	Thursday	Thursday

Calls For Service include 9-1-1 calls, non-emergency calls, citizen flag-downs, and officer-initiated calls including traffic stops and directed patrols. Priority P calls require immediate police response.



The Hurst Police Department has 75 sworn officers, 61 are front-line officers who protect and serve 24 hours a day, seven days a week.





Part I Crimes have decreased by 40% since 2009. Part I Crimes include Murder, Sexual Assault, Robbery, Aggravated Assault, Burglary, Larceny Theft, and Motor Vehicle Theft

Community Services

The Community Services unit is responsible for providing the citizens with crime prevention programs and safety presentations.

The unit is comprised of a sergeant, a corporal, six police officers, a mental health coordinator, and a community service program assistant.

Youth Camps

Two separate camps, (PALS and Basketball Camp) are offered each summer for students going into the 5th and 6th grade. Campers must preregister with Community Services to participate. Information is sent out through local schools. This year, Community Services utilized junior high age students to help mentor and assist with campers.

PALS Camp was a success with approximately 60 campers. Basketball Camp continues to be a very strong and successful program with 40 campers.





Community Services Programs

Community Outreach Programs

- Citizens Police Academy
- Apartment Managers Associations
- Neighborhood Dispute Resolution
- Cell Phone Give-Away Program
- National Night Out
- Property Identification/Social Programs

Crime Patrol and Prevention Programs

- Residential and Business Bicycle Patrol
- North East Mall Christmas Security Detail
- Stars and Stripes Event Security
- Eggstravaganza Event Security
- Christmas Tree Lighting Event Security
- LD Bell Homecoming Parade

Crime-Free Multi-Housing

The Crime-Free Multi-Housing Program is a state-of-the-art crime prevention program designed to reduce crime, drugs, and gangs on apartment properties.

Safety and Security

- Residential and Business Security Surveys
- Residential and Business Security Presentations
- Women's Safety Day
- Nextdoor App has 8,331 users



Family Assistance

- HEB Mental Health Coordinator made 299 field contacts with law liaison
- Hoarder Intervention Team made 6 house visits
- Homeless Intervention Team made 104 interventions



From top to bottom:

Officer Arnold with student at L.D. Bell High School

Peer Support Canine "Bella"

Sgt Tompkins and Officer Miles with PALS camper



The Citizens Police Academy is designed to promote better understanding and cooperation between citizens and the police.

If you are interested in attending the Citizens Police Academy, please contact Community Services at 817-788-7342.

COPS volunteered 5,522 hours and issued 66 citations.

Public Service Officers

The Hurst Police Department currently has five Public Service Officers who handle crimes reported after the suspect has left the scene and the event has ended. PSOs investigate burglaries, thefts, abandoned vehicles, forgeries, credit card fraud, identity theft, criminal mischief, harassment, and misdemeanor assaults.

When there is imminent danger still present or when a rapid field response would be more beneficial, patrol officers are dispatched.

In many cases, patrol and PSOs work in tandem. In addition to assisting with calls for service, PSOs complete car seat inspections and installations, take fingerprints, and substitute for school crossing guards when needed.

Animal Services

Hurst Animal Services works diligently to find homes for all animals at the animal shelter, either by sending them home with their owners or by finding adoptive homes looking for animal companions.

Hurst Animal Services encourages residents to microchip their animal companions, so even if they lose their collars, the shelter staff can still identify them and find their owners.

Not ready to make the full time commitment of owning an animal companion? Hurst Animal Services has new Animal Foster and Borrow A Buddy programs!

These programs allow approved volunteers to take animals home for a few days and up to a few weeks at a time to give them a break from shelter life. These breaks help animals who have been at the shelter for an extended period of time by relieving stress and it gives volunteers a way to enjoy animal companionship without a long term commitment



Calls For Service: 2,701

Reports Taken: 748

Fingerprints Taken: 178

Animals Handled	1,400
Dogs Released to Owners	349
Cats Released to Owners	14
Dogs Adopted	229
Cats Adopted	148
Shelter Visitors	4,216





Communications

When emergency or non-emergency phone calls are placed, a Hurst dispatcher will be the first voice to answer our citizens' calls. As a section of the Administrative Services Division, the Communications Center consists of eleven dispatchers and one supervisor. The primary job function of a dispatcher involves the reception and dissemination of information via radio, telephone, or computer.

Hurst Police Department

Communications Center Personnel

are dedicated to serving the public

24 hours a day, 7 days a week

83,517 calls received 9-1-1 calls 31,140 Non-emergency 52,377



Hurst Police Department

Commercial Vehicle Enforcement

The Commercial Vehicle Enforcement Unit consists of three officers who attended extensive training through the Texas Department of Public Safety to enforce all local, state, and federal laws associated with commercial vehicles.











- 1. Checking straps ensuring load is secure
- 2. Bald steer axle tire
- 3. Rusted drum

- 4. Load shift- fail to secure
- 5. CVE officer conducting an inspection

Inspections conducted: 871

Citations issued: 846

Commercial vehicles removed from service for safety violations: 458

The CVE Unit is trained to evaluate commercial vehicles to determine if they violate any laws and/or could be hazardous on highways.



Criminal Investigations

Criminal Investigations Division is responsible for the investigation of cases. Each detective assigned to CID has general trianing in aspects of a criminal investigation, as well as specialized training in areas specific to case load assignment.

CASES ASSIGNED: 3,474

Workload Assessment

- 1,567 Crimes Against Property
- 818 Crimes Against Persons
- 291 Narcotics- Drug Related
- 212 Financial Crimes
- 57 Missing Persons / Runaways
- 64 Traffic Incidents
- 49 Crime Against Family/Children
- 117 Other Crimes
- 299 Information Reports/ Found Property

Nine sworn officers and seven civilians are assigned to CID



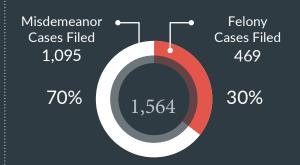
Special Investigations is comprised of two sworn officers assigned to a specific multi-agency task force.

Tarrant County Auto Task Force



Combined Narcotics Enforcement Team

Cases Filed with District Attorney









91 juvenile cases were referred to the Tarrant County Juvenile Services

Crime Scene Investigations 85

Photos Uploaded 27,384

Cellebrite Extractions 36

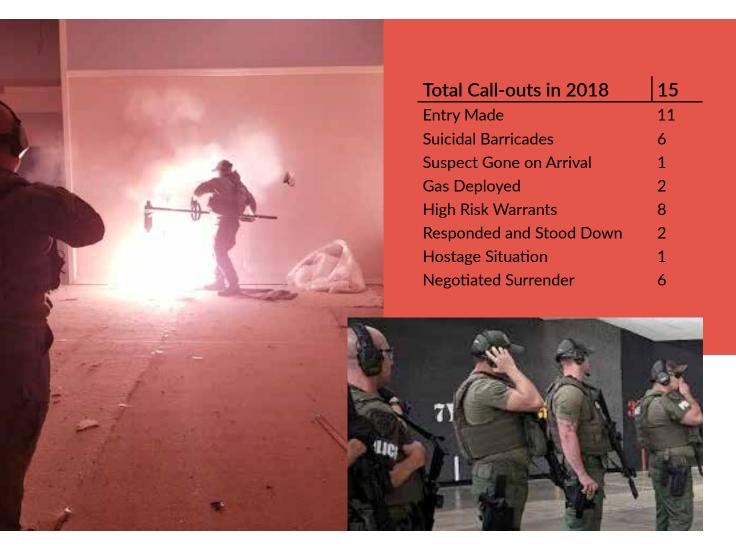
AFIS Fingerprint Entries 26

Regional NETCAST

NETCAST is a regional SWAT team that serves the residents of Hurst, Euless, Bedford, and Grapevine, a population of over 195,000 people. The team is comprised of 32 SWAT operators and 12 negotiators.

SWAT operators train a minimum of twice a month and are required to meet the highest physical and range standards. The team is a part of the Texas Tactical Police Officer Association and operators routinely attend TTPOA training. The City of Hurst provides 8 officers, 4 tactical medics, 4 negotiators, and 1 commander to NETCAST.

The function of NETCAST is to respond to high-risk situations including barricaded subjects, hostage situations, and to serve high-risk warrants. The team has a wide range of capabilities including snipers, explosive entry, robots, armored vehicles and chemical munitions.





Patrol



The Patrol Division is the backbone of the Hurst Police Department. Patrol officers are the first to respond to emergency and non-emergency situations. Divided into four platoons, officers work 12-hour shifts that provide around-the-clock service to the 39,160 citizens of Hurst.

Patrol officers are assigned various tasks within the four geographically-divided patrol districts. Responsibilities of officers range from conducting community engagement events to initiating criminal investigations. The duties of a patrol officer include but are certainly not limited to: responding to calls for service, providing traffic enforcement, investigating traffic accidents, conducting routine patrol, writing reports, and making arrests when necessary.





Holding Facility

The Hurst Police Department Holding Facility is staffed with eight detention officers and one supervisor. The holding facility is composed of 19 cells and seven holding cells. We are capable of housing 40 inmates, and the holding facility is operational 24/7.

All inmates go through an administrative process (booking) which includes collecting information, charges, inventory of personal property, photographs, obtaining fingerprints and arraignments.

Additionally, the staff processes a multitude of bonds to include Appearance Bonds, Surety Bonds, Cash Bonds, Personal Recognizance Bonds and the payment of fines. The ultimate goal is ensuring the safety and well-being of the staff and those incarcerated by getting them processed to the next level or facility.

Arrest Classification	2018	2017	2016
Murder	1	0	1
Sexual Assault	2	3	4
Robbery	3	5	18
Aggravated Assault	11	8	11
Burglary	2	15	9
Larceny Theft	473	531	748
Motor Vehicle Theft	3	3	3
Other Assaults	159	161	174
Forgery/Counterfeit	3	11	21
Fraud	24	39	39
Criminal Mischief	14	19	28
Weapons	26	25	25
Drug Violations	485	495	285
Driving While Intoxicated	267	155	121
Liquor Laws/ Public Intoxication	240	224	220
Warrants/ All Other	894	874	955
Jail Arrest Totals	2,343	2,568	2,662



Response to Resistance

The Hurst Police Department is constantly in motion and always moving in a direction of safety. Through the use of Response to Resistance training, officers are reminded on a weekly basis of expectations and taught new and evolving techniques for facing resistance on calls.

This internal program is comprised of one Hurst PD Sergeant and several officers who have undergone a battery of unique and specialized training. The team members reiterate the Use of Force Continuum as well as teaching combat techniques and ways to minimize officer and suspect injuries while executing their duties.

The team members work closely with all officers and supervisors. They are available 24/7 and encourage questions, input, suggestions, and practice.

Use of Force	2018	2017	2016
Approved Firearm Used	1	0	0
Approved Firearm Displayed	121	208	152
Approved Rifle Displayed	19	23	15
Impact Munitions Displayed	10	6	4
CED- Taser Used	1	5	1
CED- Taser Displayed	6	9	16
Chemical Agent (ASR) Used		2	3
Mech. Advantage Ctrl. Holds		29	39
ASP Baton Used		2	1
ASP Baton Displayed	0	1	2
Pressure Points		3	2
Punches	4	5	3
Pushed	9	9	15
Take-downs	46	50	31
Escort	5	7	4
Hobble		2	6
Light Subject Control	5	12	2
Pain Compliance	0	1	3
Other	31	10	9
Total	295	390	308

Chief Steve Moore retires after 40 years

Steve Moore began his career with the City of Hurst as an Animal Control Officer on October 30, 1977, and became a Police Officer one year later. Chief Moore was promoted to Patrolman II, which bears the title of Corporal today, on April 25, 1982. In 1986, Chief Moore was recognized as "Officer of the Year." He was promoted to Sergeant on June 11, 1989 and named "Supervisor of the Year" in 1993 and 1995.

Chief Moore was appointed Assistant Chief of Police on April 16, 2002, and became the City of Hurst's Chief of Police on January 21, 2008. In 2010, Chief Moore received the Webber Seavey Award through the International Association of Chiefs of Police for establishing a partnership between the Hurst Police Department, and the MHMR Mental Health Law Liaison Project. Thank you, Steve Moore, for your dedication and service to this department.











1. Badge # Photograph

A photo collage was created using Steve Moore's badge number 541 displaying his 40 years of service. The framed photograph was presented to Steve Moore during his retirement ceremony.

3. Employee Giving Day

Steve Moore volunteered numerous hours during the city's Employee Giving Day helping with the neighborhood sustainability in action.

4. Professional Photograph

Steve Moore wore his uniform with pride for 40 years.

2. Retirement ceremony

Chief Niekamp and Captain Pell presented Steve Moore with a shadowbox displaying badges for all the positions he held while in service.

5. Chat with the Chief

Steve Moore sitting with several L.D.Bell students in the cafeteria. The students were given the opportunity to "Chat with the Chief" discussing a variety of topics.

Welcome to the 2018 New Employees

Kendra Shirley Darcey Smith Jessica Burke Isaac Pizana Sachintha Hewage Henry Giardino

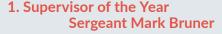


Police Awards In 2018

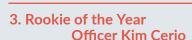
Annual Awards are selected for the previous calendar year. Employees are eligible after completing probation.







In 2005, Mark was hired by the Hurst Police Department as an Officer. He has served as a Crime Scene Investigator, Drug Recognition Expert, Intoxilizer Operator and was assigned to the mall. Mark is the DWI Program coordinator, SWAT Negotiator Team Leader and Peer Support Team Leader. Mark promoted to Corporal in 2015 and promoted to Sergeant in 2017. Mark was selected by his peers for Supervisor of the Year in 2018.



In 2015, Kim was hired by the Hurst Police Department as an Officer. She is viewed as a superb addition to the team bringing valuable insight and knowledge with her. Kim is a motivated officer and a team player. She is always upbeat and works hard to get the job done. Kim was selected by her peers for Rookie of the Year in 2018.





2. Officer of the Year Officer Pat McGrail

Pat was hired in 1994 and is assigned to the Criminal Investigations Division. His prior assignments include Patrol, Traffic, and Special Investigations while assigned to the Tarrant County Auto Theft Task Force. Pat also holds a Masters Peace Officer certificate, is a Certified Cellular Forensic Operator and Physical Analyst, and an NAPD tactical driving instructor. Pat was promoted to the rank of Corporal in 2007. Pat was selected by his peers for Officer of the Year in 2018.

4. Civilian of the Year Ricardo Gomez

Ricardo was hired by the Hurst Police Department as a building maintenance worker in 2002. Ricardo is an employee that comes to work in a great mood every day. He works hard, never complains, and is very selfless. Ricardo is friendly and maintains a great attitude. He was selected by his peers for Civilian of the Year in 2018.



Hurst Police Department

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